The Land Trust Accreditation Commission's values include integrity, accountability and service. In keeping with these values, the Commission is committed to an accreditation program that fosters public accountability for the Commission and for accredited land trusts. Accordingly a high value is placed on feedback received from stakeholders. The Commission has regularly adapted program requirements and application materials based on feedback from the land trust community and the experience of commissioners, more than half of whom represent accredited land trusts, in keeping with its commitment to continuous improvement.

How to Submit Feedback

In accordance with its "Feedback, Comments and Complaints" public statement, the Commission invites you to submit your feedback about accreditation program policies, processes, documentation and requirements via the feedback form for review by Commission staff. For matters that should not be reviewed by Commission staff, you can send your concerns directly to the Commission's vice chair by completing this feedback form. The vice chair will receive and review the feedback to determine what action, if any, is required.

Once Feedback is Received

If the vice chair determines that action is required, a recommendation will be made to the Commission's executive committee. The executive committee may take a variety of actions, including but not limited to the following.

- Respond to the comment in writing.
- Host a joint telephone call with commenter, the Land Trust Alliance, and Commission.
- Issue new or revised published material.
- Recommend changes to Commission policy.
- Discuss comments with appropriate staff members or commissioners.
- Recommend training or other actions for Commission staff members and/or commissioners.
- Recommend actions to Alliance.

Note: formal appeals of Commission accreditation decisions are managed according to the Commission's Appeals Policy and Procedures.

Fill out my online form.