Are you wondering what to do if you have questions about accreditation? How will you know if there are updates? Here are the best ways to keep in touch and stay up-to-date.

Staying updated:

As we have information or updates we will post and send them in a variety of ways:



- 1. Check our website! The top of the homepage is now reserved for important announcements. We will make sure to post the date so you know when the announcement was posted.
- 2. Are you in the middle of an application? We post all important announcements in our online application portal. As soon as you log-on, the very top of the page will display any messages.
- 3. Like us on Facebook. Any important messages from our website will also be posted on Facebook. It's a great place to keep up-to-date with us in real-time
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- 4. Read all about it in our e-newsletter. Our monthly e-newsletter will have all of our announcements for you to reference.
- 5. If there are specific updates regarding your application, your reviewer will reach out to you directly.

But what if you have questions? Here's how you can reach us:

1. Send us an email! The Commission staff is still hard at work, which means we are checking our emails. Feel free to email your reviewer directly. For general inquiries please use info@landtrustaccreditation.org.

2. Use our website â€~Zen' help-desk. Located on the bottom right of our website, this is a portal that allows you to send us questions.





- 3. Pick up the phone and give us a call! **518-587-3143** We're not in the office but staff are still able to access their voicemails. Please make sure to leave a detailed message with a contact number and we will be in touch.
- 4. If you are registered in our online application portal, you are welcome to send us a message through the system.